



COMMUNITY SUPPORT SERVICES

As part of the YWCA Edmonton family, you are helping to connect our community with much needed resources. If you or someone you know is in need of support, please reach out. Listed below you will find contact information for community resources. More information can be found by visiting www.211edmonton.com, or by calling 2-1-1 within Edmonton or 780-482-4636 outside of Edmonton. Thank you for helping us to provide services to the people who need them most.

EMERGENCY SHELTERS		
Alberta Council of Women's Shelter	www.acws.ca <i>- lists shelters / resources throughout Alberta</i>	1-866-331-3933
A Safe Place	Shelter for abused Women & Children - in Sherwood Park	780-464-7233
Ermineskin Women's Shelter (Maskwacis)	Emergency shelter for women & children living on reserve	780-585-4444
Hope Mission	Women and Youth emergency shelter	780-422-2018
Lurana Shelter	Emergency shelter for Women & Children	780-424-5875
Safe House (Catholic Social Services)	Temporary shelter for at risk youth (14yrs-19yrs)	780-474-9938
SAGE Senior's Safe House	Independent living shelter for seniors (60+ yrs)	780-454-8888
WEAC	Women's Emergency Accommodation Centre (+18yrs)	780-423-5302
WIN House (3 locations)	Shelter for Women & Children fleeing domestic violence	780-479-0058
YESS	Youth Empowerment & Support Services (under 19yrs)	780-468-7070

HELP LINES		
Addiction Help line	24 hour line - <i>support, information and referral to services</i>	1-866-332-2322
Adult Crisis Response Team	24 hour Alberta Health Services - Adults	780-482-0222
Alberta ONE LINE for Sexual Violence	Alberta-wide toll-free phone, text and chat line 9 am – 9 pm daily	1-866-403-8000
Bullying Help line	24 hour help line, 170 languages	1-888-456-2323
Child Abuse Hotline	24 hour help line, 170 languages	1-800-387-5437
Children Crisis Response Team	24 hour Alberta Health Services - Children	780-413-4733
CMHA Edmonton 24-Hour Distress Line	24 hour distress line. Online chat: www.crisissupportcentre.com	780-482-HELP (4357)
Emergency Social Services	24 hour assist with shelter, clothing, food and advice	780-427-3390
Family Violence Info Line	24 hour helpline, 170 languages	780-310-1818
Human Trafficking Hotline	24 hour helpline	1-833-900-1010
Kids Help Phone	24 hour helpline (5yrs-20yrs)	1-800-668-6868
Kids Kottage	24 hour crisis and nursery	780-944-2888
Seniors Abuse Helpline	24 hour senior's abuse line	780-454-8888
Sexual Assault Centre	24 hour sexual assault crisis line	780-423-4121
Suicide Prevention Hotline	24 hour suicide help line	1-888-SUICIDE (784-2433)



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SUPPORT RESOURCES		
Access 24/7	24-hour adult addiction and mental health services	780-424-2424
Al-Anon	Help for families of Alcoholics	780-433-1818
Birth Control Centre	Confidential sexual health services & birth control	780-735-0010
Edmonton Community Legal Centre	Legal advice and support related to non-criminal law.	780-702-1725
Edmonton Violence Prevention Centre	Supports to reduce the incidents of family violence	780-439-4635
Elizabeth Fry Society	Support services for women in need and/or at risk of being criminalized, including housing and legal supports	(780) 421-1175
The Family Centre	Counselling and group programs	780-424-5580
Family Violence Prevention Centre	Support services for those affected by family violence	780-423-1635
Momentum Counselling	Walk-in, single visit counselling – no fee	780-757-0900
Sexually Transmitted Infections Clinic	Routine screening & treatment for STIs	780-342-2300
Suicide Bereavement Support	Individual, family, or group support for suicide grief	780-482-0198
SPCA Pet Safe Keeping Program	Offers temporary care of pets in emergency situations	780-462-4636
The Today Family Violence Help Centre	Family violence information	780-455-6880
U of A Sexual Assault Centre	Drop-in crisis intervention support; 9 am – 5 pm Mon-Fri	780-492-9771
Woman's Health Options	Reproductive health care services for women	780-484-1124
YWCA Counselling Services	Individual counselling – sliding scale; no referral required	780-423-YWCA (9922) Ext. 222